

www.ecclesiahousing.org.au

Tenant Newsletter

Autumn 2015



HAPPY
EASTER

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Do you pay your rent by Direct Deposit?

Tenant ID Numbers ARE Important!

Are your rent or non-rent payments going into the right account? You can make sure it does by including your Tenant ID Number and your last name when making payments, either online or at the bank or post office.



For example, if your tenant ID is 10959, then the reference on your payment should be 10959

Ecclesia Housing Contact Details

We're located at
Level 1, Suite 105,
18-20 Ross St,
Parramatta NSW 2150

Mailing address

PO Box 2725
NORTH PARRAMATTA NSW 1750

Ph: 9890 6500 Fax: 9890 3522

Email: info@ecclesiahousing.org.au

Web: www.ecclesiahousing.org.au

After Hours Emergency Maintenance

Ph: 02 9890 6555



Paying Your Rent on Time.

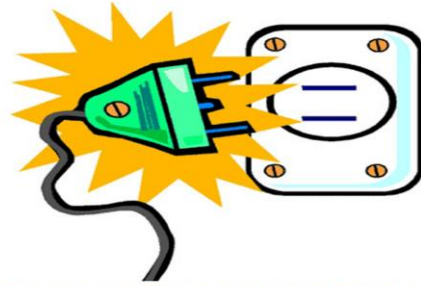
One of the terms of your tenancy is that you agree to pay your rent on time. If your rent is late you're in breach of this term. It is important you pay any outstanding rent as soon as possible. If you fall behind with your rent it is important to take action as soon as possible, as we may issue a notice to end the tenancy if your rent is more than 14 days overdue. If you are unable to pay all of the overdue rent immediately, you should contact the office to speak with a staff member about putting an arrears agreement in place. An arrears agreement is a payment plan for the outstanding rent to be paid over a period of time, in addition to your normal rent payments. Both parties will sign the arrears agreement to avoid any misunderstanding or disputes. To avoid falling into arrears, ask our staff about the option of having your rent paid automatically through the Centrepay Deduction Scheme. By choosing this option you will never have to worry about falling into rental arrears or risk losing your tenancy, it's the most stress-free way to ensure your rent is always paid on time.

After hours emergency

For emergency maintenance after 4.30pm or weekends, ring 9890 6555. Examples include burst or broken water service, serious roof leak, dangerous electrical fault, serious flood damage, storm or fire damage, breakdown of gas, water or electricity supply and any fault or damage that causes the premises to be unsafe or insecure.



ELECTRICITY



COST SAVING TIPS

Cooler weather is here, Winter will soon be upon us. Here are some tips to help you stay warm.

1. Closing curtains/blinds

Effective window insulation includes: Lined curtains and close-fitting Holland and/or Roman blinds instead of vertical blinds, conventional or timber Venetians
Keeping doors and windows closed during the day as much as possible. Use a door snake to prevent cold draughts from unoccupied rooms

2. Washing clothes in cold water, drying on line/rack

Dry outside or on a rack instead – apart from being budget-friendly, it's a whole lot kinder to your clothes too.

If you do need to use the dryer, AGL recommends setting it to warm rather than hot – it takes a little longer but uses less energy.

Bear in mind the cold water rule doesn't apply to dishwashers – hot water is more efficient when it comes to dishes.

3. Being quick in and out of the fridge

Running your fridge efficiently can save about \$25 per year. That means making sure it's set to the right temperature (fridge at 4°C, freezer at -18°C), has decent sealing and is kept closed as much as possible.

4. Taking shorter showers

Shaving three minutes off shower times can save household significant dollars on the power bill.

5. Switching appliances off at the power socket

It's estimated that standby power contributes about 10 per cent of every power bill, so switching things off at the wall can save \$125 or more a year. And it's not just computers and appliances. Even chargers use power when they're not connected to our phones, iPads, razors and toothbrushes and the digital clock on our microwaves can cost more to run than the cooking function itself.

Free INFLUENZA Vaccine for the following groups:

- All people aged 65 years and older
- Aboriginal people aged under 5 years and 15 years to 64 years
- All people aged 6 months to 64 years who are risk of severe outcomes from seasonal influenza such as those with:
 - Cardiac disease
 - Cystic fibrosis
 - Diabetes
 - Renal failure



Free PNEUMOVAX Vaccine for the following groups:

- All people aged 65 years and older
- Aboriginal people aged 50 years and older

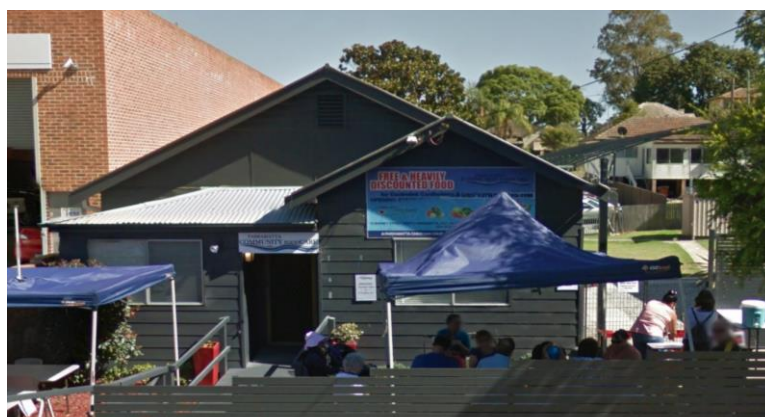
For more information about the 2015 seasonal influenza vaccine, visit immunise.health.gov.au or call the Immunise Australia Information line: 1800 671 811

Food Care

Is a service that provides Free and heavily discounted food to Centrelink card holders and low income earners.

Food care is located at:
18 Barney St (Dark grey house)
NORTH PARRAMATTA NSW 1750
Tel: 96303892

Hours: Thursdays 6 to 8pm & Fridays 10am to 1pm
If traveling by bus from Parramatta, we recommend the Hillsbus 600 which runs every 15 minutes. Drop off is the cnr of Church and Barney Streets and Foodcare is a 3 minute walk from the street corner.



Do we have your current contact details

Please assist us to ensure that we have your current contact details by completing the form below with your up-to-date contact details.

You can do this by:

1. Email to info@ecclesiahousing.org.au
2. Phone 02 9890 6500 or
3. Drop into the office or
4. Write to us at:
Ecclesia Housing
PO Box 2725
NORTH PARRAMATTA NSW 1750



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First name: _____ Last name: _____

Home number: _____ Mobile number: _____

Email address: _____

Emergency Contact Details:

Name: _____

Emergency Contact Number: _____

CHICKEN NOODLE SOUP RECIPE



Preparation time 5 mins, Cooking time: 10 mins, Serves: 6

Ingredients:

- 600g chicken thigh fillets
- 4 cups (1 litre) salt-reduced liquid chicken stock
- 1 cup water
- 1 garlic clove, crushed
- 2 tsp grated ginger
- 125g thin spaghetti
- 1 x 310g can Corn Kernels
- 1 cup Fresh milk
- 4 shallots, sliced.

Method:

1. Trim excess fat from thigh fillets and slice into thin strips.
2. Heat the stock and water in a medium pan with garlic and ginger, until boiling.
3. Break spaghetti into short pieces (about 8cm long) and drop into stock. Stir and cook for 2 mins
4. Add chicken strips and cook for a further 5 mins.
5. Add milk and corn kernels to saucepan with half the shallots and heat gently until warmed through.
6. Spoon into serving bowls and sprinkle with remaining shallots.

Tip: Ladle into individual-sized freezer containers, label, date and freeze until needed.

Soup can be reheated in the microwave or simply empty the frozen soup into a saucepan and reheat over a low heat until defrosted and heated through

Free Parramatta Shuttle bus

The Parramatta Shuttle Bus (formerly The Loop) is a free transport solution that connects tourists, residents and commuters to the commercial, retail and recreational landmarks of the city.

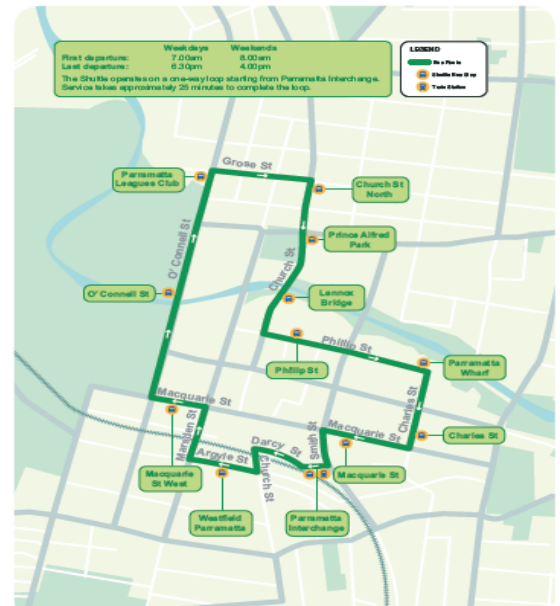
The free Parramatta Shuttle Bus runs every 10 minutes, seven days a week.

Monday to Friday between 7.00am and 6.30pm and on **Saturday and Sunday** between 8.00am and 4.00pm

The free Shuttle Bus is a great way to get around Parramatta, it's fast, free and easy to find.

The free Parramatta Shuttle Bus operates on a continuous loop around the city centre connecting rail, bus and ferry transport interchanges with local clubs and shops and other community hubs.

You don't need a ticket or a timetable just look out for the bright green bus and jump on board.



Ecclesia's Phone System

We have improved and updated our phone system. When you call in, you will notice that you now have a menu to choose from that will direct your call accordingly.

Press 1 for maintenance & ending your tenancy

Press 2 for rent arrears & bond claims

Press 3 for sign up & rent review

You hold/stay on the line and your call is diverted to reception