

Tenant Newsletter



www.ecclesiahousing.org.au

Winter 2015



Invitation.....

We would like to extend an invitation for you to join our Tenant Advisory Group. The role of the Advisory Group is to advise Ecclesia Housing how we can better service you. It's very important for Ecclesia staff to have regular contact with our tenants and to obtain your views on important matters; such as:

- Our future direction
- Our procedures and
- The best point of contact for you

Prior to the team at Ecclesia Housing introducing new service/s or initiatives, we would value any feedback or thoughts from you, our tenants.

We look forward to meeting you.

Best Wishes

From the team at Ecclesia Housing

Inside this issue	Page
Invitation	1
Our Contact Details	1
Paying Your Rent On Time	2
FACS Youth Scholarships 2016	2
Cost Savings Tips	3
Parramatta	3
Winter light 2015	
Recipe	4
Free shuttle bus	4

Ecclesia Housing Contact Details

We're located at
Level 1, Suite 105,
18-20 Ross St,
Parramatta NSW 2150

Mailing address

PO Box 2725

NORTH PARRAMATTA NSW 1750

Phone: 9890 6500 **Fax:** 9890 3522

Email: info@ecclesiahousing.org.au

Web: www.ecclesiahousing.org.au

After Hours Emergency Maintenance

Ph: 02 9890 6555



Paying Your Rent on Time.



One of the terms of your tenancy is that you agree to pay your rent on time. If your rent is late you're in breach of this term. It is important you pay any outstanding rent as soon as possible. If you fall behind with your rent it is important to take action as soon as possible, as we may issue a notice to end the tenancy if your rent is more than 14 days overdue. If you are unable to pay all of the overdue rent immediately, you should contact the office to speak with a staff member about putting an arrears agreement in place. An arrears agreement is a payment plan for the outstanding rent to be paid over a period of time, in addition to your normal rent payments. Both parties will sign the arrears agreement to avoid any misunderstanding or disputes. To avoid falling into arrears, ask our staff about the option of having your rent paid automatically through the Centrepay Deduction Scheme. By choosing this option you will never have to worry about falling into rental arrears or risk losing your tenancy, it's the most stress-free way to ensure your rent is always paid on time.

FACS 2016 youth scholarships:

Whether you live in social housing or are on the waiting list you may be eligible to apply for a youth scholarship – 266 scholarships are on offer across the state. To be eligible, you need to be under 25 years of age in

2016. Scholarships of \$1,500 may be spent on:

- Books
- Computer equipment
- Other specialist education equipment
- Tuition, programs or course fees



Download the information sheet and application form today from

www.housing.nsw.gov.au. Applications close 31 July 2015.

After hours emergency

For emergency maintenance after 4.30pm & before 9:00am or on weekends, ring 9890 6555. Examples include burst or broken water service, serious roof leak, dangerous electrical fault, serious flood damage, storm or fire damage, breakdown of gas, water or electricity supply and any fault or damage that causes the premises to be unsafe or insecure.





Parramatta **Winterlight**



Come and enjoy the massive outdoor ice rink, food stalls, Ice Rink Bar, discover the Disney Frozen snow zone and outdoor cafe area under the beautiful lights. Hosted by the **Parramatta City Council** and **Stars On Ice**, the Parramatta Winterlight event runs from **Friday, June 26 to Sunday, 12 July 2015**.

For more information please visit the website
<http://www.parracity.nsw.gov.au>

Do you pay your rent by Direct Deposit?

Tenant ID Numbers ARE Important!



Are your rent or non-rent payments going into the right account? **You can make sure it does by including your Tenant ID Number and your last name when making payments, either online or at the bank or post office. If you're unsure of what your tenant ID is, please call us.**

COST SAVING TIPS ON STAYING WARM THIS WINTER

As the weather cools, don't simply reach for the heating dial, think of other ways to stay warm and make your home more energy efficient.

Tips include:

- Instead of turning up the heat, wear warmer clothes, snuggle under a blanket, or use a heat pack or hot water bottle to keep really warm. Use warmer bedding as well.
- Don't leave heating on overnight.
- Ensure there are no draughts (a door snake will usually fix this) and seal windows and doors if they need it.
- Close the doors to rooms you're not using – particularly bathrooms and laundries that tend to be cooler.
- Make sure your curtains are open on sunny days to harness the natural heat of the sun.
- Cover floors with rugs to keep the heat in.

For further energy efficient cost saving tips visit Energy Australia's website:

<http://www.energyaustralia.com.au/residential/electricity-and-gas/moving-house/how-to-cut-spending-on-your-energy-bills-this-winter>



CHICKEN PARMIGIANA RECIPE



Cooking time: 15 mins, Serves: 2

Ingredients:

- 2 tablespoon olive oil
- 15 g butter
- chicken schnitzels
- 1/3 cup grated mozzarella
- 1/2 cup prepared pasta sauce
- Serve topped with basil leaves

Method

1. Preheat oven to moderate, 180°C. Heat 2 tablespoons olive oil and 15g butter together in a large frying pan on medium.
2. Fry 2 prepared chicken schnitzels for 2-3 minutes, each side, until golden. Drain on paper towel. Transfer chicken to a shallow ovenproof dish.
3. Sprinkle with 1/3 cup grated mozzarella. Spoon over 1/2 cup prepared pasta sauce. Sprinkle another 1/3 cup grated mozzarella. Bake, uncovered, for 8-10 minutes until bubbly and golden.
4. Serve topped with basil leaves. Accompany with salad.

Tips:

Veal, pork or turkey schnitzel can be used. Prepare by dipping into seasoned flour, beaten egg and then breadcrumbs. Chill for 10 minutes before cooking as above.

Free Parramatta Shuttle bus

The Parramatta Shuttle Bus (The Loop) is a free transport solution that connects tourists, residents and commuters to the commercial, retail and recreational landmarks of the city. The free Parramatta Shuttle Bus runs every 10 minutes, seven days a week. **Monday to Friday** between 7.00am and 6.30pm and on **Saturday and Sunday** between 8.00am and 4.00pm. The free Shuttle Bus is a great way to get around Parramatta, it's fast, free and easy to find. The free Parramatta Shuttle Bus operates on a continuous loop around the city centre connecting rail, bus and ferry transport interchanges with local clubs and shops and other community hubs.

You don't need a ticket or a timetable just look out for the bright green bus and jump on board.

