



Ecclesia Housing Rent During Approved Absences – Factsheet

Rent must be paid during any period of absence from the property.

A tenant may apply for a reduction in rent for up to 12 weeks if they, or another household member, are:

- In a nursing home,
- Undertaking rehabilitation,
- In respite care,
- In prison, or
- In a refuge, detention centre, or alternative accommodation due to escaping domestic violence or being at risk.

The rent reduction does not apply to tenants / household members who are absent for other reasons such as holidays, or assisting with immigration matters.

The following principles apply when determining any rent reduction.

- Tenants/household members will only be eligible for a rent reduction if they are required to pay fees during the absence OR
- if they are not entitled to receive income during the absence.

A tenant may apply for the rent reduction if they meet specific criteria. These criteria are:

- the tenant must provide clear, unambiguous documentation showing that the criteria are met
- the tenant must apply in writing to our Office.

A tenant can apply for a rent reduction for a maximum of 12 weeks in a calendar year.

The reduced rent that applies in these circumstances is \$5 per week.